

WEIPU Website Privacy Policy

Last updated: November 18, 2022

Notice Clause

Your trust is very important to us. We are fully aware of the importance of personal information to you. In accordance with laws and regulations, we will adopt appropriate security protection measures to protect the security and controllability of your personal information to the best of our ability. In view of this, Shanghai WEIPU Testing Technology Group Co., Ltd. (the service provider, or “we”) has formulated this Privacy Policy (hereinafter referred to as “this Policy / this Privacy Policy”) and reminds you that:

This Policy applies to all products and services provided by Shanghai WEIPU Testing Technology Group Co., Ltd. If products or services launched by us in the future use the products or services provided by Shanghai WEIPU Testing Technology Group Co., Ltd. but do not have an independent privacy policy, this Policy shall also apply to such products or services. If products or services launched by us in the future have their own independent privacy policies, the corresponding products or services shall be governed by their respective privacy policies.

Before using any products or services of Shanghai WEIPU Testing Technology Group Co., Ltd., please carefully read and thoroughly understand this Policy, especially the clauses marked in bold / bold underline, which you should read carefully. Only after confirming that you fully understand and agree to this Policy should you start using our products or services. If you have any questions, comments or suggestions about this Policy, you may contact us through various contact methods provided by Shanghai WEIPU Testing Technology Group Co., Ltd.

Part I Definitions

WEIPU Website: All websites of Shanghai WEIPU Testing Technology Group Co., Ltd. and its subsidiaries and branches.

WEIPU: The name for the operator of the WEIPU platform. The entity company is Shanghai WEIPU Testing Technology Group Co., Ltd.

WEIPU Services: Technical services provided by WEIPU based on the Internet, including analysis, testing, testing services, research and development, and regulatory consulting provided to you through the WEIPU platform website.

Personal Information: Various information recorded electronically or by other means that can, alone or in combination with other information, identify a specific natural person or reflect the activities of a specific natural person.

Sensitive Personal Information: Personal information including ID card numbers, property information, transaction information, and information of children under the age of 14 (including 14). (We will mark specific sensitive personal information in bold in this Privacy Policy.)

Children: Minors under the age of fourteen (14).

Unless otherwise agreed, the definitions used in this Policy have the same meanings as those in the Shanghai WEIPU Testing Technology Group Co., Ltd. Service Agreement.

Part II Privacy Policy

This part of the Privacy Policy will help you understand the following contents:

- I. How We Collect and Use Your Information
- II. How We Use Cookies and Similar Technologies
- III. How We Share, Transfer and Publicly Disclose Your Information
- IV. How We Protect Your Information
- V. How We Handle Minors' Information
- VI. How Your Information Is Transferred Globally
- VII. How This Privacy Policy Is Updated
- VIII. How to Contact Us

I. How We Collect and Use Your Information

When you use our products and/or services, the personal information we need/ may need to collect and use includes the following two types:

1. To provide the basic functions of our products and/or services to you, you must authorize us to collect and use the necessary information. If you refuse to provide such information, you will not be able to use our products and/or services normally;
2. To provide additional functions of our products and/or services to you, you may choose to authorize us to collect and use such information. If you refuse to provide such information, you will not be able to use the relevant additional functions normally or achieve the intended functional effects, but this will not affect your normal use of the basic functions of our products and/or services.

You understand and agree that:

1. We are committed to creating a variety of products and services to meet your needs. Since we provide a wide range of products and services, and different users choose different specific products/services, the basic/additional functions and the types and scope of personal information collected and used will vary accordingly. Please refer to the specific product/service functions.

2. To bring you a better product and service experience, we continuously strive to improve our technology. Accordingly, we may from time to time launch new or optimized functions, which may require the collection and use of new personal information or changes in the purpose or method of using personal information. In this regard, we will separately explain to you the purpose, scope and method of use of the corresponding information through updating this Policy, pop-up windows, page prompts and other means, and will collect and use such information only after obtaining your explicit consent. If you have any questions, comments or suggestions during this process, you may contact us through the various contact methods provided by WEIPU, and we will respond to you as soon as possible.

We will collect and use your personal information to achieve the following functions described in this Policy:

(I) Customer Service and Dispute Handling

When you contact us or submit a request for after-sales service or dispute resolution, in order to protect your rights and interests, we need you to provide necessary personal information to verify your identity.

To facilitate contact with you, help you solve problems as soon as possible, or record the handling plans and results of relevant issues, we may save your communication/call records with us and relevant content (including order information, other information you provide to prove relevant facts, or contact information you leave). If you make inquiries, complaints or suggestions regarding a specific order, we will use your order information.

For the reasonable needs of providing services and improving service quality, we may also use other information about you, including the relevant information you provide when contacting customer service, and the questionnaire responses you send to us when participating in surveys.

(II) Others

1. If the information you provide contains personal information of other users, you must ensure that you have obtained legal authorization before providing such personal information to WEIPU. If it involves children's personal information, you need to obtain the consent of the corresponding children's guardians before publishing. In such cases, guardians have the right to contact us through the channels in Article 9 of this Policy to request correction or deletion of content involving children's personal information.

2. If we use information for other purposes not specified in this Policy, or use information collected for specific purposes for other purposes, or proactively obtain your personal information from third parties, we will obtain your consent in advance in all cases.

If we indirectly obtain your information from third parties, we will clearly require in writing before collection that such third party collect personal information after legally obtaining your consent, and inform you of the content of the shared information. If sensitive information is involved, it must be explicitly confirmed by you before being provided to us for use. We will require the third party to promise the legality and compliance of the source of personal information. If the third party violates any provisions, we will clearly require it to bear the corresponding legal liability. At the same time, our professional security team will carry out security hardening of personal information (including sensitive information reporting, encrypted storage of sensitive information, access permission control, etc.). We will use protection methods and measures no less than those used for our own users' personal information to protect indirectly obtained personal information.

3. Exceptions to Obtaining Authorized Consent

You fully understand and agree that we may collect and use your personal information without your authorization and consent in the following circumstances, and we may not respond to your requests for correction/modification, deletion, cancellation, withdrawal of consent, or access to information:

- (1) Related to national security and national defense security;
- (2) Related to public safety, public health, and major public interests;
- (3) Related to criminal investigation, prosecution, trial and execution of judgments, or other judicial or administrative law enforcement;
- (4) For the protection of your or other individuals' life, property and other major legitimate rights and interests, but it is difficult to obtain the consent of the person concerned;
- (5) Personal information that you have publicly disclosed to the public;
- (6) Collecting personal information from legally publicly disclosed information, such as legitimate news reports, government information disclosure, etc.;
- (7) Necessary for the conclusion and performance of relevant agreements or other written documents with you;
- (8) Necessary for maintaining the safe and stable operation of the products and/or services provided, such as detecting and handling faults of products and/or services;
- (9) Necessary for legitimate news reporting;

(10) Necessary for academic research institutions to carry out statistics or academic research based on public interests, and when providing the results of academic research or descriptions externally, the personal information contained in the results is de-identified;

(11) Other circumstances provided by laws and regulations.

4. If we cease operations of WEIPU products or services, we will promptly stop collecting your personal information, notify you of the cessation of operations individually or by public announcement, and delete or anonymize the personal information related to the closed business that we hold. If children's personal information is involved, we will also promptly notify the children's guardians of the cessation of operations.

II. How We Use Cookies and Similar Technologies

(I) Cookies

To ensure the normal operation of the website, provide you with a more relaxed access experience, and recommend content you may be interested in, we will store Cookies, Flash Cookies, or other local storage provided by the browser (or related applications) on your computer or mobile device, which usually contain identifiers, site names, and some numbers and characters (collectively, "Cookies"). With the help of Cookies, the website can store data such as your preferences or items in your shopping cart.

If your browser or browser add-on services allow it, you can modify your acceptance of Cookies or reject our Cookies. For details, please refer to AboutCookies.org. However, if you do so, in some cases it may affect your secure access to our website, and you may need to change your user settings every time you visit our website.

(II) Technologies Similar to Cookies

In addition to Cookies, we also use other similar technologies on the website, such as web beacons, pixel tags, and ETag.

For example, the emails we send to you may contain address links to the content of our website. If you click such links, we will track the click to help us understand your product or service preferences, so that we can proactively improve our customer service experience.

A web beacon is usually a transparent image embedded in a website or email. With the help of pixel tags in emails, we can know whether the email has been opened. If you do not want your activities to be tracked in this way, you can unsubscribe from our mailing list at any time.

ETag (entity tag) is an HTTP protocol header transmitted behind the scenes between the Internet browser and the Internet server, which can replace Cookies. ETag can help us avoid unnecessary server load, improve service efficiency, and save resources and energy. At the same time, we may use ETag to record your identity, so that we can understand and improve our

products or services more deeply. Most browsers provide users with the function of clearing browser cache data, and you can perform corresponding data clearing operations in the browser settings. However, please note that if ETag is disabled, you may not be able to enjoy a relatively better product or service experience.

III. How We Share, Transfer and Publicly Disclose Your Information

(I) Sharing

We will not share your personal information with companies, organizations and individuals other than WEIPU, except in the following circumstances:

1. Sharing under legal circumstances: We may share your personal information externally in accordance with laws and regulations, litigation, dispute resolution needs, or requirements legally raised by administrative and judicial authorities.
2. Sharing with explicit consent: After obtaining your explicit consent, we will share your personal information with other parties.
3. Sharing when you actively choose: Through the services provided by WEIPU, we will, according to your choice, share the necessary information related to the transaction in your order information with relevant service personnel to fulfill your transaction and after-sales service needs.

(II) Transfer

We will not transfer your personal information to any company, organization or individual, except in the following circumstances:

1. Transfer with explicit consent: After obtaining your explicit consent, we will transfer your personal information to other parties;
2. In the event of a merger, acquisition or bankruptcy liquidation of WEIPU, or other circumstances involving merger, acquisition or bankruptcy liquidation, if the transfer of personal information is involved, we will require the new company or organization holding your personal information to continue to be bound by this Policy; otherwise, we will require such company, organization or individual to re-obtain your authorization and consent.

(III) Public Disclosure

We will only publicly disclose your personal information under the following circumstances:

1. With your explicit consent or based on your active choice, we may publicly disclose your personal information;

2. If we determine that you have violated laws and regulations or seriously violated relevant agreements and rules of WEIPU, or to protect the personal and property safety of WEIPU customers or the public from infringement, we may disclose your personal information in accordance with laws and regulations or with your consent, including information about the relevant violations and the measures WEIPU has taken against you.

(IV) Exceptions to Obtaining Prior Authorized Consent for Sharing, Transfer and Public Disclosure

Under the following circumstances, sharing, transferring or publicly disclosing your personal information does not require prior authorized consent:

1. Related to national security and national defense security;
2. Related to public safety, public health, and major public interests;
3. Related to criminal investigation, prosecution, trial and execution of judgments, or other judicial or administrative law enforcement;
4. For the protection of your or other individuals' life, property and other major legitimate rights and interests, but it is difficult to obtain the consent of the person concerned;
5. Personal information that you have publicly disclosed to the public;
6. Collecting personal information from legally publicly disclosed information, such as legitimate news reports, government information disclosure, etc.

Please be aware that, in accordance with applicable laws, if we process personal information with technical measures and other necessary measures so that the data recipient cannot re-identify a specific individual and cannot restore the data, the sharing, transfer and public disclosure of such processed data do not require separate notification to you and your consent.

IV. How We Protect Your Information

(I) We have adopted security protection measures that conform to industry standards and are reasonable and feasible to protect your information, preventing personal information from unauthorized access, public disclosure, use, modification, damage or loss. For example, data exchanged between your browser and the server is encrypted and protected by the SSL protocol; we also provide HTTPS protocol secure browsing for the WEIPU website; we use encryption technology to improve the security of personal information; we use trusted protection mechanisms to prevent personal information from malicious attacks; we deploy access control mechanisms to ensure, to the best of our ability, that only authorized personnel can access personal information; and we hold security and privacy protection training courses to strengthen employees' awareness of the importance of protecting personal information.

(II) We will take reasonable and feasible measures to avoid collecting irrelevant personal information. We will only retain your personal information for the period necessary to achieve the purposes stated in this Policy, unless there are mandatory retention requirements under the law. For example, the Electronic Commerce Law of the People's Republic of China requires that commodity and service information and transaction information be retained for no less than three years from the date of completion of the transaction. The criteria for determining the aforementioned period include:

1. Completing the transaction purpose related to you, maintaining corresponding transaction and business records, and responding to your possible inquiries or complaints;
2. Ensuring the security and quality of the services we provide to you;
3. Whether you agree to a longer retention period;
4. Whether there are other special agreements on the retention period.

After your personal information exceeds the retention period, we will delete your personal information or anonymize it in accordance with the requirements of applicable laws.

We will make every effort to ensure the security of any information you send to us. If our physical, technical or administrative protection facilities are damaged, resulting in unauthorized access, public disclosure, tampering or destruction of information and damage to your legitimate rights and interests, we will bear the corresponding legal liability.

(III) In the unfortunate event of a personal information security incident, we will inform you in accordance with the requirements of laws and regulations: the basic situation and possible impact of the security incident, the handling measures we have taken or will take, suggestions for you to prevent and reduce risks on your own, and remedial measures for you. We will notify you of the relevant incident information by email, letter, telephone, push notification, etc. When it is difficult to notify the personal information subjects one by one, we will publish an announcement in a reasonable and effective manner.

V. How We Handle Minors' Information

The services we provide are generally targeted at small and medium-sized enterprises and scientific researchers. Under normal circumstances, the users will not be minors, but we cannot rule out the possibility that minors may use our services.

In e-commerce activities, we presume that you have corresponding civil capacity. If you are a minor, we require you to ask your parents or other guardians to carefully read this Privacy Policy, and to use our services or provide information to us only with the consent of your parents or other guardians.

If we identify that you are a child user, we will notify your guardian and require the guardian to agree to the rules for the collection and use of children's personal information. For children's personal information collected with the consent of parents or other guardians for the use of our products or services, we will only use, share, transfer or disclose such information when permitted by laws and regulations, with the explicit consent of parents or other guardians, or when necessary for the protection of children.

If you are a parent or other guardian of a child, please pay attention to whether the child under your guardianship uses our services with your authorization and consent.

VI. How Your Information Is Transferred Globally

Personal information collected and generated by us during operations within the territory of the People's Republic of China is stored within China, except in the following circumstances:

1. Explicitly stipulated by applicable laws;
2. With your explicit authorization;
3. Your personal proactive behavior such as cross-border transactions conducted over the Internet.

In response to the above circumstances, we will ensure that adequate protection is provided for your personal information in accordance with this Privacy Policy.

VII. How This Privacy Policy Is Updated

Our privacy policy may change.

Without your explicit consent, we will not restrict the rights you are entitled to under this Privacy Policy. We will publish any changes to the privacy policy on our website.

For major changes, we will also provide more prominent notifications (including notifying you through public announcement on the WEIPU website or even providing pop-up prompts to you).

Major changes referred to in this Policy include but are not limited to:

1. Major changes in our service model, such as the purpose of processing personal information, the types of personal information processed, and the way personal information is used;
2. Major changes in our control and other aspects, such as changes in the information controller caused by mergers and reorganizations;
3. Changes in the main parties with whom personal information is shared, transferred or publicly disclosed;

4. Major changes in your rights regarding personal information processing and the way you exercise them;
5. Changes in the department responsible for personal information security, contact methods and complaint channels;
6. The personal information security impact assessment report indicates high risks.

VIII. How to Contact Us

You may contact us in the following ways, and we will respond to your request within 15 days:

1. If you have any questions, comments or suggestions about the content of this Policy or children's personal information, you may contact us through the WEIPU website customer service and other staff;
2. If you find that personal information may have been leaked, you may report it to us through the complaint hotline;

If you are not satisfied with our response, especially if you believe that our personal information processing behavior has harmed your legitimate rights and interests, you may also seek a solution by filing a lawsuit with the competent court at the defendant's domicile.